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NAVIGATING GLOBAL TOURISM THE CRUCIAL ROLE OF ENGLISH LANGUAGE COMPETENCE

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Abstract: Tourism connects people from many different countries and cultures. In this global industry, communication is very important. English has become the most widely used language in international tourism. This article explores the crucial role of English language competence for both tourists and tourism professionals. It highlights how English improves communication, service quality, safety, and cultural understanding. The article also discusses the challenges of limited language skills and suggests ways to

improve English learning in the tourism sector. Overall, strong English skills make global travel easier, safer, and more meaningful for everyone involved.

Keywords: English language, global tourism, communication, travel, hospitality, language competence

Introduction

Tourism is a fast-growing global industry. People travel for work, fun, education, and many other reasons. However, language can be a big challenge. Among many languages, English is the most widely used in international tourism. It helps travelers and tourism workers understand each other. Knowing English can improve the travel experience and make it easier to solve problems.

Main Part.

1. English as a Global Language in Tourism

English is often called a “global language.” In airports, hotels, and tourist attractions, signs and instructions are usually in English. Tourists from different countries often use English as a common language to talk to each other and to local service providers.

2. Benefits for Tourists

Tourists with English skills can ask for help, read signs, understand guides, and avoid misunderstandings. This makes their journey safer and more enjoyable.

They can also learn more about local cultures and customs by asking questions in English.

3. Benefits for Tourism Professionals

Workers in tourism—like hotel staff, tour guides, and taxi drivers—benefit from speaking English. It helps them provide better service, increase customer satisfaction, and earn better tips or reviews. Many tourism jobs require at least basic English skills.

4. Safety and Emergency Communication

In case of emergencies, clear communication is vital. English helps tourists understand safety instructions, ask for medical help, or contact authorities. This reduces risks and supports fast problem-solving.

5. English in Digital and Travel Tools

Most travel apps, booking websites, and maps use English. Knowing English helps tourists use these tools easily. It also helps them follow online reviews and travel advice.

Result

English language competence plays a key role in global tourism. It helps tourists enjoy safer, more meaningful, and stress-free travel. It also supports tourism workers in doing their jobs well. Both tourists and professionals benefit from improved communication.

Discussion.

Even though English is very useful in tourism, not everyone speaks it well. Many travelers come from countries where English is not taught widely. Some tourism workers may not have the chance to learn it properly. This can cause confusion and reduce the quality of service. For example, a tourist might not understand hotel rules, or a guide might struggle to explain important cultural facts. To solve this, governments and tourism companies should offer English language training for staff. Schools that teach tourism and hospitality should include English as a core subject. In tourist areas, signs and brochures should be available in multiple languages, but English should always be one of them. Technology can also help. Translation apps, digital guides, and automatic subtitles are useful tools. However, these cannot fully replace real conversations. People feel more welcome and comfortable when they can talk directly to

someone who understands them. Personal interaction is a key part of tourism and hospitality, and English helps make that possible.

Conclusion.

English plays a powerful role in global tourism. It helps tourists explore the world with confidence. It allows workers in the tourism industry to serve international guests with care and professionalism. With English, people from different cultures can understand each other better, which leads to richer travel experiences. Investing in English education and communication tools should be a priority for countries that want to grow their tourism industries. English opens doors—not just for travel, but for friendship, business, and cultural exchange. In today’s connected world, English is more than a language; it is a key to global connection in tourism.

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THE IMPORTANCE OF ENGLISH IN LEGAL STUDIES AND INTERNATIONAL LAW: THE CASE OF UZBEKISTAN

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Abstract: This study analyzes the increasing role of English in the context of legal education and practice in Uzbekistan, which is undergoing rapid legal transformation as well as greater integration into the world economy. The study employs a qualitative research design, conducting semi-structured interviews with legal practitioners and analyzing relevant literature and case study materials. It investigates the influence of English on legal education, international law, international arbitration, access to global legal materials, and employment opportunities, domestically and abroad, for an Uzbek lawyer. The results identify that English is playing a more prominent role because of